



Children's Services - FAQs

**Please find below some frequently asked questions about Children's Services.
If you require more information, please use the contact details below.
Please also follow our PAS social media pages for regular updates.**



activities@perthautismsupport.org.uk



Perth Autism Support



01738 451081



@perthautism

What type of groups do you offer to young people?

We offer a variety of groups to suit the needs and interests for each individual. In term time, we run Cooking Groups, Social Groups, Youth Theatre, PAS Sports Club and lots more! In holiday programmes, we run a variety of activities in PAS and outwith. Please refer to our current programme on the website for more details.



How do I book activity groups for my young person?



Once you are registered with us as a family, your young person can access groups. You will automatically receive an email with the programme and booking form attached. You just need to complete the booking form and return by the deadline provided.

Are you able to offer support to complete the booking form if needed?

If you need support to complete the booking form, please email or call the Children's Services Team using the details above and they will be happy to assist. We are aware that our booking system could be simpler. Therefore, we are currently researching into the most appropriate and cost effective online systems. As soon as we have more information on this, we will consult with families.



Do you offer activity groups at the weekend?

We understand that for some young people attending activity groups after school can be too overwhelming. In the future, if we see a high demand for weekend groups, we would love to be able to put this on offer. However, this is always dependant on funding and staffing.

WEEKEND



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Do you offer activity groups outwith Perth?

Yes - we have our Outreach service where we run groups in Pitlochry, Blairgowrie, Crieff and Kinross. These groups run on a fortnightly basis during term time programmes. We are hoping to increase our offer in Outreach areas, but this is reliant on funding and staffing.



How can you support a young person to attend for the first time if they are feeling anxious?

We understand young people may be anxious when coming along to PAS for the first time. Therefore, we can offer visits to the centre beforehand at a quiet time, taster sessions, coming along 5 minutes early to get settled in etc.



What are taster sessions?

A taster session can be provided during term time programmes. This means the young person can come along to try out a session, if they don't enjoy it, they don't need to return and you will not be charged. If they do enjoy it, they can return for the remainder of the block of sessions and you will be charged the total amount for this.



Can I get a refund on a block booking?

After the confirmation email is sent out, you will have a 7-day grace period to cancel a space in the groups, otherwise you will be charged. Your invoice will be generated after your confirmation email, you will have 14 days to pay your balance once you receive your invoice or you may risk losing your place in the group. However, we understand there are sometimes circumstances outwith your control, so we are always open to discussion in extenuating circumstances.

